

TARIFF
FOR FEES AND COMMISSIONS FOR SERVICES PERFORMED BY SILK ROAD BANK AD SKOPJE

CONTENTS **GENERAL TERMS BANK ACCOUNTS CASH TRANSACTIONS** DOMESTIC PAYMENT OPERATIONS WEB BANKING - DOMESTIC PAYMENT OPERATIONS INTERNATIONAL PAYMENT OPERATIONS FAST MONEY TRANSFER **BANKING GUARANTEES** DOCUMENTED D/Cs CREDIT ARRANGEMENTS FOR INDIVIDUALS **CREDIT ARRANGEMENTS FOR LEGAL ENTITIES** CREDIT CARDS - AMERICAN EXPRESS **DEBIT CARDS (VISA AND AMERICAN EXPRESS)** VISA PREPAID CARDS DEPOSIT OPERATIONS FOR INDIVIDUALS TRANSACTIONS WITH SECURITIES TREASURY OPERATIONS OTHER SERVICES TRANSITIONAL AND FINAL PROVISIONS

1.	GENERAL TERMS
1.1	This Decision shall stipulate the base for calculation of the fees and commissions for the services, the commission rates and the amount of the fees, as well as the method and the terms for calculating and charging the fees and commissions.
1.2	The Bank shall calculate the fees for the services to clients - physical and legal entities, residents and non-residents, for whom these services shall be performed. The contract for fulfilling certain banking issues has to include provisions concerning the fees.
1.3	The category Legal entities, referred to in the Decision on the Tariff for fees and commissions for services performed by Silk Road Bank AD Skopje, shall include both residential and non-residential legal entities, unless it is explicitly stated.
1.4	The category Individuals, referred to in the Decision on the Tariff for fees and commissions for services performed by Silk Road Bank AD Skopje, shall include both residential and non-residential individuals, unless it is explicitly stated.
1.5	RESIDENT - physical person shall be a person who has registered permanent address of residence in the RM or temporarily resides in the RM as per a valid residence visa, i.e. work visa which has to be valid for at least 6 months. All other persons shall be considered NON-RESIDENTS. Also a person holding a Macedonian passport which contains foreign address of residence shall be considered a NON-RESIDENT.
1.6	RESIDENT - legal entities shall be trade companies, sole proprietors and other legal entities with registered address in the RM and their branches abroad. NON-RESIDENTS shall be all other legal entities which are not defined as residents.

1.7				
	For the services which are not stipulated in this Tariff the Bank may determine the fee with an agreement between the Bank and the client.			
1.8	The Bank may arrange for flat sum instead of a fee for certain services.			
1.9	In addition to the fees, the client shall pay VAT in all cases where VAT is to be paid according to the legal regulations.			
1.10	In case of purchase of effective FX currency, the mean exchange rate from the indicative exchange rate list of the NBRM on the day of concluding the transaction shall be applied.			
1.11		eign entities stated in this Tariff which are performed through other commercial banks agreements, shall be charged according to the tariffs of those banks.		
1.12		ices performed by the Bank for the clients-residents shall be done in MKD according to r the relevant currency which is valid on the day of calculation.		
1.13		e Bank in the domestic and international payment operations shall be calculated on a rmed transaction by debiting the client's transactional account.		
1.14	In case the client fails to use the service partially or completely due to any reasons whatsoever, the Bank shall not be liable to return the charged fee, except for the activities contained in point 15 hereof.			
1.15	In addition to the fees stipulated with this Tariff, the Bank shall also charge real costs such as postal costs, taxes, other banks' costs, costs for establishing mortgage and pledge, court fees and other real costs.			
2.	BANK ACCOUNTS			
2.1				
4-1		OPENING AN ACCOUNT		
211	MKD account			
2.1.1				
2.1.1.1	Individuals	free of charge		
2.1.1.1 2.1.1.1.1	Individuals Individuals – regular ERIS	free of charge MKD 200 00		
2.1.1.1 2.1.1.1.1 2.1.1.1.2	Individuals Individuals – regular ERIS Individuals – urgent ERIS	free of charge MKD 200,00		
2.1.1.1 2.1.1.1.1 2.1.1.1.2 2.1.1.2	Individuals Individuals – regular ERIS Individuals – urgent ERIS Legal entities	MKD 200,00		
2.1.1.1 2.1.1.1.1 2.1.1.1.2 2.1.1.2 2.1.1.2.1	Individuals Individuals – regular ERIS Individuals – urgent ERIS Legal entities Legal entities – regular ERIS	MKD 200,00 free of charge		
2.1.1.1 2.1.1.1.1 2.1.1.1.2 2.1.1.2	Individuals Individuals – regular ERIS Individuals – urgent ERIS Legal entities	MKD 200,00		
2.1.1.1 2.1.1.1.1 2.1.1.1.2 2.1.1.2 2.1.1.2.1 2.1.1.2.1 2.1.1.2.2 2.1.1.3	Individuals Individuals – regular ERIS Individuals – urgent ERIS Legal entities Legal entities – regular ERIS Legal entities – urgent ERIS upon the Bank's request for a loan disbursement	MKD 200,00 free of charge MKD 200,00		
2.1.1.1 2.1.1.1.2 2.1.1.2 2.1.1.2 2.1.1.2.1 2.1.1.2.2 2.1.1.3 2.1.2	Individuals Individuals – regular ERIS Individuals – urgent ERIS Legal entities Legal entities – regular ERIS Legal entities – urgent ERIS upon the Bank's request for a loan disbursement FX account	MKD 200,00 free of charge MKD 200,00 free of charge		
2.1.1.1 2.1.1.1.2 2.1.1.2 2.1.1.2 2.1.1.2.1 2.1.1.2.2 2.1.1.3 2.1.2 2.1.2.1	Individuals Individuals – regular ERIS Individuals – urgent ERIS Legal entities Legal entities – regular ERIS Legal entities – urgent ERIS upon the Bank's request for a loan disbursement FX account Individuals	MKD 200,00 free of charge MKD 200,00 free of charge free of charge		
2.1.1.1 2.1.1.1.2 2.1.1.2 2.1.1.2 2.1.1.2.1 2.1.1.2.2 2.1.1.3 2.1.2 2.1.2.1 2.1.2.2	Individuals Individuals – regular ERIS Individuals – urgent ERIS Legal entities Legal entities – regular ERIS Legal entities – urgent ERIS upon the Bank's request for a loan disbursement FX account Individuals Individuals (nonresidents)	MKD 200,00 free of charge MKD 200,00 free of charge		
2.1.1.1 2.1.1.1.2 2.1.1.2 2.1.1.2 2.1.1.2.1 2.1.1.2.2 2.1.1.3 2.1.2 2.1.2.1	Individuals Individuals – regular ERIS Individuals – urgent ERIS Legal entities Legal entities – regular ERIS Legal entities – urgent ERIS upon the Bank's request for a loan disbursement FX account Individuals	MKD 200,00 free of charge MKD 200,00 free of charge free of charge MKD 600,00		
2.1.1.1 2.1.1.1.2 2.1.1.2 2.1.1.2 2.1.1.2.1 2.1.1.2.2 2.1.1.3 2.1.2 2.1.2.1 2.1.2.2	Individuals Individuals – regular ERIS Individuals – urgent ERIS Legal entities Legal entities – regular ERIS Legal entities – urgent ERIS upon the Bank's request for a loan disbursement FX account Individuals Individuals (nonresidents) Legal entities Opening FX account for nonresidents legal entities	MKD 200,00 free of charge MKD 200,00 free of charge free of charge MKD 600,00		
2.1.1.1 2.1.1.1.2 2.1.1.2 2.1.1.2 2.1.1.2.1 2.1.1.2.2 2.1.1.3 2.1.2 2.1.2.1 2.1.2.2 2.1.2.3	Individuals Individuals – regular ERIS Individuals – urgent ERIS Legal entities Legal entities – regular ERIS Legal entities – urgent ERIS upon the Bank's request for a loan disbursement FX account Individuals Individuals (nonresidents) Legal entities Opening FX account for	free of charge MKD 200,00 free of charge free of charge free of charge MKD 600,00 free of charge		
2.1.1.1 2.1.1.1.2 2.1.1.2 2.1.1.2 2.1.1.2.1 2.1.1.2.2 2.1.1.3 2.1.2 2.1.2.1 2.1.2.2 2.1.2.3	Individuals Individuals – regular ERIS Individuals – urgent ERIS Legal entities Legal entities – regular ERIS Legal entities – urgent ERIS upon the Bank's request for a loan disbursement FX account Individuals Individuals (nonresidents) Legal entities Opening FX account for nonresidents legal entities Review of documentation for opening account for nonresidents	free of charge MKD 200,00 free of charge free of charge free of charge MKD 600,00 free of charge free of charge		
2.1.1.1 2.1.1.1.2 2.1.1.2 2.1.1.2 2.1.1.2.1 2.1.1.2.2 2.1.1.3 2.1.2 2.1.2.1 2.1.2.2 2.1.2.3 2.1.2.3	Individuals Individuals – regular ERIS Individuals – urgent ERIS Legal entities Legal entities – regular ERIS Legal entities – urgent ERIS upon the Bank's request for a loan disbursement FX account Individuals Individuals (nonresidents) Legal entities Opening FX account for nonresidents legal entities Review of documentation for opening account for nonresidents legal entities	free of charge MKD 200,00 free of charge free of charge free of charge MKD 600,00 free of charge free of charge		
2.1.1.1 2.1.1.1.2 2.1.1.2 2.1.1.2.1 2.1.1.2.2 2.1.1.2.2 2.1.1.3 2.1.2 2.1.2.1 2.1.2.2. 2.1.2.3 2.1.2.3 2.1.2.4 2.1.3	Individuals Individuals – regular ERIS Individuals – urgent ERIS Legal entities Legal entities – regular ERIS Legal entities – urgent ERIS upon the Bank's request for a loan disbursement FX account Individuals Individuals Individuals (nonresidents) Legal entities Opening FX account for nonresidents legal entities Review of documentation for opening account for nonresidents legal entities ACCOUNT MAINTENANCE	free of charge MKD 200,00 free of charge free of charge free of charge MKD 600,00 free of charge free of charge		

2.2.1.1.2	a monthly fee for a debt turnoovers from MKD 10.001,00 to MKD 50.000,00	MKD 40,00	
2.2.1.1.3	a monthly fee for a debt turnover over MKD 50.001,00	MKD 50,00	
* Transa	* Transactions related to operations with time deposits / loans (payment of annuities / interest, deposit of funds) are excluded from the monthly debt turnover fee.		
2.2.1.1.4	maintenance of the denar account for non-resident individuals due to non-current documentation	MKD 500,00 per month	
2.2.1.1.5	Maintenance of the denar account without activity (two years without turnover and a maximum balance of 500,00 MKD)	MKD 60,00 per month	
2.2.1.2	Legal entities		
	Residents		
2.2.1.2.1	a monthly fee for a debt turnover up to MKD 500.000,00	MKD 320,00	
2.2.1.2.2	a monthly fee for a debt turnover from MKD 500.001,00 to MKD 1.000.000,00	MKD 720,00	
2.2.1.2.3	a monthly fee for a debt turnover of over MKD 1.000.001,00	MKD 1.000,00	
	Non-residents		
2.2.1.2.4	Maintenance of a MKD account of non- resident legal entities whose account has been blocked due to over two	MKD 1.200,00 per month	
	years of inactivity or non-current documentation		
2.2.1.2.5		MKD 650,00 per month	
2.2.1.2.5	documentation	MKD 650,00 per month MKD 900,00 per month	
	Activation of bloced account Maintenance of MKD account -		

2.2.2.1.1.	Maintenance of an FX account of non- resident individuals due to non-current documentation	MKD 600,00) per month
2.2.2.1.2	Monthly fee for maintaining a nonresident account (if there is FX turnover on the account during the month)	MKD 120,00 per month	
2.2.2.1.3	Maintenance of the FX account on non active user (1 years not turn over, with maximum balance of MKD 300,00), for residents and non residents	MKD 30,00	per month
2.2.2.2	Legal entities		
2.2.2.2.1	Maintenance of an FX account on non- resident legal entities whose account is blocked due to inactivity of over two years or non-current documentation	MKD 1.500,0	00 per month
2.2.2.2.2	Monthly fee for maintaining a resident account (if there is FX turnover on the account during the month)	MKD 80,00	per month
2.2.2.3	Monthly fee for maintaining a non- resident account (if there is FX turnover on the account during the month)	MKD 900,00) per month
2.3.	CLOSING AN ACCOUNT		
2.3.1	MKD ACCOUNT		
		Residents	Nonresidents
2.3.1.1	Individuals	Free of charge	400,00 MKD
2.3.1.2	Legal entities – upon client's request	MKD 1.	500,00
2.3.1.3*	Legal entities – upon notification from the Central Registry	MKD 1.	500,00
2.3.1.4	Legal entities – upon Court decision	free of	charge
*If the account.	ount balance is less than the designated fed	e in the Tariff, the bank charges the fee in the	ne amount of the available balance on the
	ount balance is less than the designated fed	e in the Tariff, the bank charges the fee in the	ne amount of the available balance on the
account.		e in the Tariff, the bank charges the fee in the	
2.3.2	FX ACCOUNT		charge
2.3.2 2.3.2.1	FX ACCOUNT Individuals (residents)	Free of	charge 500,00
2.3.2 2.3.2.1 2.3.2.2.	FX ACCOUNT Individuals (residents) Individuals (nonresidents)	Free of MKD 6	charge 500,00 500,00
2.3.2 2.3.2.1 2.3.2.2. 2.3.2.3	FX ACCOUNT Individuals (residents) Individuals (nonresidents) Legal entities	Free of MKD 6	charge 500,00 500,00
2.3.2 2.3.2.1 2.3.2.2. 2.3.2.3 2.3.2.4	FX ACCOUNT Individuals (residents) Individuals (nonresidents) Legal entities Legal entities (nonresidents)	Free of MKD 6	charge 500,00 500,00
2.3.2 2.3.2.1 2.3.2.2. 2.3.2.3 2.3.2.4	FX ACCOUNT Individuals (residents) Individuals (nonresidents) Legal entities Legal entities (nonresidents) CASH TRANSACTIONS	Free of MKD 6	charge 500,00 500,00
2.3.2 2.3.2.1 2.3.2.2. 2.3.2.3 2.3.2.4 3.	FX ACCOUNT Individuals (residents) Individuals (nonresidents) Legal entities Legal entities (nonresidents) CASH TRANSACTIONS CASH TRANSACTIONS IN MKD	Free of MKD 6	charge 500,00 500,00 000,00
2.3.2 2.3.2.1 2.3.2.2. 2.3.2.3 2.3.2.4 3. 3.1.	FX ACCOUNT Individuals (residents) Individuals (nonresidents) Legal entities Legal entities (nonresidents) CASH TRANSACTIONS CASH TRANSACTIONS IN MKD Individuals	Free of MKD 6 MKD 1. MKD 3.	charge 500,00 500,00 000,00

3.1.1.3	Withdraw cash from own account - nonresident	0,50% min. MKD 250,00
3.1.1.4	Deposit cash in coins over MKD 1.000,00 from individuals to accounts of individuals in the Bank	5% min. MKD 6.000,00
3.1.2	Legal entities	
3.1.2.1	Cash deposit to own account	free of charge
3.1.2.2	Cash deposit to own account after 12:00 PM	0,15 % min MKD 60.00
3.1.2.3	Cash withdraw from own account	0,4% min MKD 100,00
3.1.2.4	Cash withdraw from own account - nonresident	0,50% min. MKD 1.000,00
3.2.	CASH TRANSACTIONS IN FX CURREN	NCY
3.2.1	Individuals	
3.2.1.1	Cash deposit to own account nonresident individuals	0,15% min. MKD 150,00
3.2.1.2	FX cash withdrawal from nonresident individuals	0,30% min. MKD 300,00
3.2.1.3	Withdraw deposited loro payments over 5 days as well as pensions	free of charge
3.2.1.4	Withdraw deposited FX loro payment less than 5 days	0,20% min. MKD 150,00
3.2.1.5	Cash withdrawal in CHF currency	0,20% min. MKD 150,00
3.2.2	Legal entities	
3.2.2.1	Debit to own account	0,35% min. MKD 800,00
3.2.2.2	Credit from own account residents	0,40% min. MKD 600,00
3.2.2.3	FX cash withdrawal from nonresident legals	0,50% min. MKD 1.200,00
3.3	Replacement of damaged banknotes - Denars	10%
4.	DOMESTIC PAYMENT OPERATIONS	
4.1	NON-CASH PAYMENT OPERATIONS	
4.1.1	Internal payments	
4.1.1.1	benefitting the Bank	
4.1.1.1.1	individuals	free of charge
4.1.1.1.2	legal entities – residents	free of charge
4.1.1.2	benefitting another client of the Bank	
4.1.1.2.1	Internal payments benefitting another client of the Bank individuals	MKD 27,00
4.1.1.2.3	legal entities – residents	MKD 35,00
4.1.1.3	Non-cash salary transfer from a legal entity's account in the Bank to a physical person's accont in the Bank	MKD 3,00 per payment order
4.1.2	Interbank payments	
	to KIBS	
4.1.2.1	individuals	0,02% min. MKD 40,00,00 max. MKD 50,00,00
4.1.2.2	legal entities – residents	MKD 50,00
	to MIPS	
4.1.2.3	Individuals	MKD 220,00
4.1.2.4	Legal entities – residents	MKD 250,00
4.1.3	Internal and interbank payments from	legal entities – non-residents

4.1.3.1	benefitting the Bank	free of charge	
4.1.3.2	benefitting another client of the Bank	0.29% min. MKD 150.00 max. MKD 2000.00	
4.1.3.3	to KIBS	0.29% min. MKD 300.00 max. MKD 2900.00	
4.1.3.4	to MIPS	0.29% min. MKD 300.00 max. MKD 6000.00	
4.1.4	Interbank income		
4.1.4.1	individuals – non-residents	0,12% min. MKD 70,00 max. MKD.6.000,00	
4.1.4.2	legal entities – non-residents	0,2% min. MKD 600,00 max. MKD 10.000,00	
4.2	OTHER DOMESTIC PAYMENT OPERAT	TIONS SERVICES	
4.2.1	Enforcing court decisions, enforcement	nt decisions, probate decisions and other claim collection orders	
4.2.1.1	individuals	MKD 1.200,00	
4.2.1.2	legal entities	MKD 1.500,00	
4.2.2	Preparation of interest list when performing court decisions, enforcement decisions, probate decisions and other claim collection orders (physical and legal entities)	MKD 50,00 per interest list	
4.2.3	Blocking an MKD transaction account	MKD 300,00	
4.2.4	Unblocking an MKD transaction account	MKD 300,00	
4.2.5	Change of blockade	MKD 250,00	
4.2.6	Partial repossession of funds from a blocked account	MKD 500,00	
4.2.7	Enforcement of a debenture	MKD 1000,00	
4.2.8	Submitting a debenture for collection (the collection fee shall be charged to the creditor submitting the debenture)	MKD 300.00	
4.2.9	Withdrawing a debenture by a creditor (the withdrawal fee shall be charged to the creditor)	MKD 100,00	
4.2.10	Standing order – for overheads from accounts of individuals to accounts of legal entities that have made a special agreement with the Bank	free of charge	
4.2.11	Standing order – transfer within their own accounts in Silk Road Bank AD Skopje	free of charge	
4.2.12	Standing order – transfer to accounts of Silk Road Bank AD (credit installment, cards payables)	free of charge	
4.2.13	Standing order – transfer to accounts of clients in Silk Road Bank AD (Internal)	MKD 10.00	
4.2.14	Standing order – transfer to accounts in other banks (external)	MKD 15.00	

4.2.15	Issuing copies of daily statements, statements upon request regarding the daily balance	MKD 50,00
4.2.16	Providing client data at the request from an enforcement agent	MKD 700,00 + VAT
4.2.17	Issuance of reviews for received decisions for forced collection on own account (individuals and legal entities) Up to 20 decisions per ID number Over 20 decisions per ID number	MKD 300,00 MKD 600,00
4.2.1.8	Issuance of blockage report for own account (individuals and legal entities)	MKD 200,00 card
4.2.19	Periodical reports for the PRO (if there is account balance)	MKD 150,00
4.2.20	Copies of archived documents from previous years (hard copy and electronic)	MKD 100,00 per document (sheet) min. MKD 600,00 max. MKD 6.000,00
4.2.21	Issuing daily statements	
	in a post box	MKD 1.000,00 per year (VAT included)
	at a teller's desk	free of charge
	by fax	MKD 10,00 per page
	e-mail	individuals – free of charge legal entities – MKD 70,00 per month
	Through SWIFT MT940	MKD 1200,00 per month
4.2.22	Issuing payment instruments (a block)	free of charge
4.2.23	Calculation of interest upon the client's request	MKD 150,00 + VAT per interest list per one main debt
4.2.24	Withdrawing an order from KIBS	MKD 150,00,00
4.3	Individuals who do not have an accour	nt in the Bank
4.3.1	Deposit from citizens to accounts of the Bank or to accounts of clients for settling payables in the Bank	free of charge
4.3.2	Deposit from citizens to transaction accounts of Bank's clients	MKD 50,00 per order
4.3.3	Deposit from citizens to transaction accounts in other banks through KIBS	0,5% min. MKD 100,00,00
4.3.4	Deposit from citizens to transaction accounts in other banks through MIPS	0.5% min. MKD 300,00
4.4.	SMS SERVICE	
4.4.1.	Fee for SMS service	min. 2,00 MKD per transaction, up to MKD 40,00 per month
4.5	Packages for individuals	

	Basic package - Monthly maintenance of a payment account - Maintenance of Visa classic debit card - Web banking or Mobile banking with the possibility of payment - SMS service - Free cash withdrawal with AMEX debit card from ATMs of NLB Bank	100,00	MKD
	Comfort package - Monthly maintenance of a payment account - Maintenance of Visa classic debit card Web banking and Mobile banking with the possibility of payment - SMS service - Free cash withdrawal with AMEX debit card from ATMs of NLB Bank	125,00	MKD
	Comfort Plus package - Monthly maintenance of a payment account - Maintenance of Visa classic debit card Web banking and Mobile banking with the possibility of	210,00	MKD
	payment - SMS service - Free cash withdrawal with AMEX debit card from ATMs of NLB Bank - Home Oryx Assistance Extra		
5.	 SMS service Free cash withdrawal with AMEX debit card from ATMs of NLB Bank 	T OPERATIONS	
5. 5.1	 SMS service Free cash withdrawal with AMEX debit card from ATMs of NLB Bank Home Oryx Assistance Extra 	T OPERATIONS	
	- SMS service - Free cash withdrawal with AMEX debit card from ATMs of NLB Bank - Home Oryx Assistance Extra WEB BANKING - DOMESTIC PAYMENT	FOPERATIONS MKD	7,00
5.1	- SMS service - Free cash withdrawal with AMEX debit card from ATMs of NLB Bank - Home Oryx Assistance Extra WEB BANKING - DOMESTIC PAYMENT INDIVIDUALS		
5.1 5.1.1	- SMS service - Free cash withdrawal with AMEX debit card from ATMs of NLB Bank - Home Oryx Assistance Extra WEB BANKING - DOMESTIC PAYMENT INDIVIDUALS Internal payments	MKD	00 max. MKD 18,00
5.1 5.1.1 5.1.2	- SMS service - Free cash withdrawal with AMEX debit card from ATMs of NLB Bank - Home Oryx Assistance Extra WEB BANKING - DOMESTIC PAYMENT INDIVIDUALS Internal payments Payments to KIBS	0,015% min. MKD 15,	00 max. MKD 18,00
5.1 5.1.1 5.1.2	- SMS service - Free cash withdrawal with AMEX debit card from ATMs of NLB Bank - Home Oryx Assistance Extra WEB BANKING - DOMESTIC PAYMENT INDIVIDUALS Internal payments Payments to KIBS Payments to MIPS One-time fee for using the web and mobile services with possibility for payments	0,015% min. MKD 15, MKD 1	00 max. MKD 18,00 00,00
5.1 5.1.1 5.1.2 5.1.3	- SMS service - Free cash withdrawal with AMEX debit card from ATMs of NLB Bank - Home Oryx Assistance Extra WEB BANKING - DOMESTIC PAYMENT INDIVIDUALS Internal payments Payments to KIBS Payments to MIPS One-time fee for using the web and mobile services with possibility for	0,015% min. MKD 15, MKD 1 Residents	00 max. MKD 18,00 00,00 Non-residents
5.1 5.1.1 5.1.2 5.1.3 5.1.4	- SMS service - Free cash withdrawal with AMEX debit card from ATMs of NLB Bank - Home Oryx Assistance Extra WEB BANKING - DOMESTIC PAYMENT INDIVIDUALS Internal payments Payments to KIBS Payments to MIPS One-time fee for using the web and mobile services with possibility for payments One-time fee for using the web banking with possibility for payment (M-token) One-time fee for using the mobile banking service with possibility for payments	0,015% min. MKD 15,	00 max. MKD 18,00 00,00 Non-residents 1.500,00 mkd
5.1 5.1.1 5.1.2 5.1.3 5.1.4	- SMS service - Free cash withdrawal with AMEX debit card from ATMs of NLB Bank - Home Oryx Assistance Extra WEB BANKING - DOMESTIC PAYMENT INDIVIDUALS Internal payments Payments to KIBS Payments to MIPS One-time fee for using the web and mobile services with possibility for payments One-time fee for using the web banking with possibility for payment (M-token) One-time fee for using the mobile banking service with possibility for payments Web banking without possibility for	750,00 mkd	00 max. MKD 18,00 00,00 Non-residents 1.500,00 mkd 700,00 mkd
5.1 5.1.1 5.1.2 5.1.3 5.1.4 5.1.5	- SMS service - Free cash withdrawal with AMEX debit card from ATMs of NLB Bank - Home Oryx Assistance Extra WEB BANKING - DOMESTIC PAYMENT INDIVIDUALS Internal payments Payments to KIBS Payments to MIPS One-time fee for using the web and mobile services with possibility for payments One-time fee for using the web banking with possibility for payment (M-token) One-time fee for using the mobile banking service with possibility for payments Web banking without possibility for payments Mobile banking without possibility for payments	MKD 0,015% min. MKD 15,	00 max. MKD 18,00 00,00 Non-residents 1.500,00 mkd 700,00 mkd 800,00 mkd
5.1 5.1.1 5.1.2 5.1.3 5.1.4 5.1.5 5.1.6	- SMS service - Free cash withdrawal with AMEX debit card from ATMs of NLB Bank - Home Oryx Assistance Extra WEB BANKING - DOMESTIC PAYMENT INDIVIDUALS Internal payments Payments to KIBS Payments to MIPS One-time fee for using the web and mobile services with possibility for payments One-time fee for using the web banking with possibility for payment (M-token) One-time fee for using the mobile banking service with possibility for payments Web banking without possibility for payments Mobile banking without possibility for	MKD 10,015% min. MKD 15, MKD 11 Residents 750,00 mkd 350,00 mkd 400,00 mkd	00 max. MKD 18,00 00,00 Non-residents 1.500,00 mkd 700,00 mkd 800,00 mkd
5.1 5.1.1 5.1.2 5.1.3 5.1.4 5.1.5 5.1.6 5.1.7 5.1.8	- SMS service - Free cash withdrawal with AMEX debit card from ATMs of NLB Bank - Home Oryx Assistance Extra WEB BANKING - DOMESTIC PAYMENT INDIVIDUALS Internal payments Payments to KIBS Payments to MIPS One-time fee for using the web and mobile services with possibility for payments One-time fee for using the web banking with possibility for payment (M-token) One-time fee for using the mobile banking service with possibility for payments Web banking without possibility for payments Mobile banking without possibility for payments Monthly fee for using web/mobile banking with possibility for payments¹ Monthly fee for using web banking with possibility for payments¹ Monthly fee for using web banking with possibility for payments	MKD 10,015% min. MKD 15,	00 max. MKD 18,00 00,00 Non-residents 1.500,00 mkd 700,00 mkd 800,00 mkd charge
5.1 5.1.1 5.1.2 5.1.3 5.1.4 5.1.5 5.1.6 5.1.7 5.1.8 5.1.9	- SMS service - Free cash withdrawal with AMEX debit card from ATMs of NLB Bank - Home Oryx Assistance Extra WEB BANKING - DOMESTIC PAYMENT INDIVIDUALS Internal payments Payments to KIBS Payments to MIPS One-time fee for using the web and mobile services with possibility for payments One-time fee for using the web banking with possibility for payment (M-token) One-time fee for using the mobile banking service with possibility for payments Web banking without possibility for payments Mobile banking without possibility for payments Monthly fee for using web/mobile banking with possibility for payments Monthly fee for using web banking	MKD 10,015% min. MKD 15, MKD 11 Residents 750,00 mkd 350,00 mkd 400,00 mkd Free of 6 60,00 mkd	00 max. MKD 18,00 00,00 Non-residents 1.500,00 mkd 700,00 mkd 800,00 mkd charge charge 120,00 mkd

 $^{\rm 1}$ The fees stated in points 5.1.9, 5.1.10, 5.1.11, 5.2.6 and 5.2.7 shall be charged starting from 01/10/2021.

	5.2	LEGAL ENTITIES			
1.5.2.2 Payments to KIBS			Resid	ents	Non-residents
5.2.2 Payments to KIBS 0.017% min. MKD 20.00 - max. MKD 2.20 min. MKD 150.00, max.MKD 22.00 - 20.00 min. MKD 250.00 max.MKD 20.00 min. MKD 1.00 min. MKD	5.2.1	Internal payments	MKD 1	11,00	
5.2.3 Payments to MIPS	5.2.2	Payments to KIBS			0,2% min. MKD 150,00 , max.MKD 2000.00
5.2.1 lost mich South With Papilication with possibility for payments through mobile device 5.2.6 Imprinted for using web/mobile banking with possibility for payments through mobile device 5.2.7 Monthly fee for using web/mobile banking with possibility for payments 5.2.7 Imprinted for using web/mobile banking with possibility for payments 5.2.7 Jayments to KIBS 5.3.1 Internal payments 5.3.2 Payments to KIBS 6.4 KIBS CENTIFICATES (for inclividuals and legal entities) 5.4.1 First issuing of Verba Sign PKI Token 5.4.1.1 1 year MKD 2.799.00 5.4.1.2 2 years MKD 3.799.00 5.4.1.3 3 rears MKD 3.799.00 5.4.2.1 First issuing of Verba Sign PKI Token 5.4.2.2 2 years MKD 3.99.00 5.4.2.3 3 rears MKD 3.99.00 5.4.2.3 3 rears MKD 3.99.00 5.4.2.4 Reissuing of Verba Sign PKI Token 5.4.3 1 year MKD 3.99.00 5.4.3 3 rears MKD 3.99.00 5.4.4 Reissuing of Verba Sign PKI Token 5.4.3 1 year MKD 3.99.00 5.4.4 1 year MKD 3.99.00 5.4.5 2 2 years MKD 3.99.00 5.4.2 2 years MKD 3.99.00 5.4.3 3 rears MKD 3.99.00 5.4.4 Reissuing of Verba Sign PKI Token 5.4.3 1 year MKD 3.99.00 5.4.3 3 rears MKD 3.99.00 5.4.4 Reissuing of Verba Sign PKI Token 5.4.4 Reissuing of Verba Sign PKI Token 5.4.5 A Reissuing of Verba Sign PKI Token 5.4.6 Unblocking IKB digital certificate MKD 3.899.00 5.4.7 Deleting of KIBS digital certificate MKD 3.999.00 6. INTERNATIONAL PAYMENT OPERATIONS 6.1.1 Loro collection orders 6.1.11 Loro collection for nonresident individuals individuals mich with MKD 1.000.00 max. MKD 15.000.00	5.2.3			0.02% min. MKD 250,00 , max.MKD	
5.2.6 application with possibility for payments through mobile device	5.2.4		MKD 500,	00+ VAT	MKD 1.000,00 + VAT
5.2.7 banking with possibility for payments Monthly fee for using web/mobile banking without possibility for payments 5.3 LECAL ENTITIES - RESIDENTS (PP 53 - SALARIES) 5.3.1 Internal payments - MKD 2,00 per transaction 5.3.2 Payments to KIBS MKD 13,00 per transaction 5.3.3 Payments to MIPS MKD 80,00 per transaction 5.4.1 First issuing of Verba Sign PKI Token 5.4.1.1 1 year MKD 2,799,00 5.4.1.2 2 years MKD 3,799,00 5.4.1.3 3 rears MKD 4,799,00 5.4.2 First issuing of Verba Sign PRI Token 5.4.2.1 1 year MKD 2,399,00 5.4.2 First issuing of Verba Sign PRI Token 5.4.2.1 1 year MKD 3,399,00 5.4.2 Payments of Verba Sign PRI Token 5.4.3 Reissuing of Verba Sign PKI Token 5.4.3 Reissuing of Verba Sign PKI Token 5.4.3.1 1 year MKD 4,399,00 5.4.3 Reissuing of Verba Sign PKI Token 5.4.3.1 1 year MKD 1,499,00 5.4.3.2 2 years MKD 2,599,00 5.4.3 Reissuing of Verba Sign PRI Token 5.4.4.1 1 year MKD 1,499,00 5.4.4.2 2 years MKD 2,599,00 5.4.4.3 Reissuing of Verba Sign Pro PKI Token 5.4.4.1 1 year MKD 1,699,00 5.4.4 1 1 year MKD 1,699,00 5.4.4 1 1 year MKD 1,699,00 5.4.5 Fee for access to e-banking system with Kibs digital certificates (for individuals and legal entities) 6.1 Unblocking KIBS digital certificate MKD 200,00 MKD 5,00,00 max. MKD 15,000,00 max. MKD 15,000,00 max. MKD 15,000,00 max. MKD 15,000,00	5.2.5	application with possibility for	400,00	mkd	800,00 mkd
Monthly fee for using welthout possibility for payments 100,00 mkd 200,00 mkd	5.2.6		200,00	mkd	400,00 mkd
S.3.1 Internal payments	5.2.7	Monthly fee for using web/mobile banking without possibility for 100,00 mkd		200,00 mkd	
S.3.2 Payments to KIBS MKD 13,00 per transaction	5.3		- SALARIES)		
5.3.3. Payments to MIPS MKD 80,00 per transaction 5.4.1 First issuing of Verba Sign PKI Token 5.4.1.1 1 year MKD 2.799,00 5.4.1.2 2 years MKD 3.799,00 5.4.1.3 3 rearrs MKD 4.799,00 5.4.1.3 First issuing of Verba Sign Pro PKI Token 5.4.2.1 1 year MKD 3.399,00 5.4.2.2 2 years MKD 4.399,00 5.4.2.3 3 rearrs MKD 5.399,00 5.4.3.1 1 year MKD 1.499,00 5.4.3.2 2 years MKD 2.599,00 5.4.3.3 3 rearrs MKD 2.599,00 5.4.4.3 3 rearrs MKD 3.699,00 5.4.4.4 1 year MKD 1.699,00 5.4.4.1 1 year MKD 1.699,00 5.4.4.2 2 years MKD 2.799,00 5.4.4.3 3 rears MKD 2.799,00 5.4.4.2 2 years MKD 2.799,00 5.4.4.3 3 rears MKD 3.899,00 5.4.5 Fee for access to e-banking system with Kibs digital certificate MKD 2.00,00 <td>5.3.1</td> <td>Internal payments</td> <td></td> <td>- MKD 2,00 p</td> <td>er transaction</td>	5.3.1	Internal payments		- MKD 2,00 p	er transaction
5.4.1 KIBS CERTIFICATES (for individuals and legal entities) 5.4.1.1 First issuing of Verba Sign PKI Token 5.4.1.2 2 years MKD 3.799,00 5.4.1.3 3 rears MKD 4.799,00 5.4.2 First issuing of Verba Sign Pro PKI Token 5.4.2.1 1 year MKD 3.399,00 5.4.2.2 2 years MKD 4.399,00 5.4.3.3 Reissuing of Verba Sign PKI Token 5.4.3.1 1 year MKD 1.499,00 5.4.3.2 2 years MKD 2.599,00 5.4.3.3 3 rears MKD 3.699,00 5.4.4.4 Reissuing of Verba Sign Pro PKI Token 5.4.4.1 1 year MKD 1.699,00 5.4.4.2 2 years MKD 1.699,00 5.4.4.3 Reissuing of Verba Sign Pro PKI Token 5.4.4.5 Fee for access to e-banking system with Kibs digital certificates (brindividuals and legal entities) MKD 1.699,00 5.4.5 Fee for access to e-banking system with Kibs digital certificate (brindividuals and legal entities) MKD 3.899,00 5.4.6 Unblocking KIBS digital certificate MKD 300,00 6.1.1 L	5.3.2	Payments to KIBS		MKD 13,00 p	per transaction
5.4.1 First issuing of Verba Sign PKI Token 5.4.1.1 1 year MKD 2.799,00 5.4.1.2 2 years MKD 3.799,00 5.4.1.3 3 rears MKD 4.799,00 5.4.2 First issuing of Verba Sign Pro PKI Token 5.4.2.1 1 year MKD 3.399,00 5.4.2.2 2 years MKD 4.399,00 5.4.3.3 Reissuing of Verba Sign PKI Token 5.4.3.1 1 year MKD 1.499,00 5.4.3.2 2 years MKD 2.599,00 5.4.3.3 3 rears MKD 2.699,00 5.4.4.1 1 year MKD 1.699,00 5.4.4.2 2 years MKD 1.699,00 5.4.4.3 Reissuing of Verba Sign Pro PKI Token 5.4.4.2 2 years MKD 2.799,00 5.4.4.3 Reis reissuing system with Kibs digital certificate MKD 3.899,00 5.4.6 Fee for access to e-banking system with Kibs digital certificate MKD 300,00 5.4.6 Unblocking KIBS digital certificate MKD 300,00 6.1.1 Loro collection orders 6.1.1 Loro collection for res	5.3.3.	Payments to MIPS		MKD 80,00 p	er transaction
5.4.1 First issuing of Verba Sign PKI Token 5.4.1.1 1 year MKD 2.799,00 5.4.1.2 2 years MKD 3.799,00 5.4.1.3 3 rears MKD 4.799,00 5.4.2 First issuing of Verba Sign Pro PKI Token 5.4.2.1 1 year MKD 3.399,00 5.4.2.2 2 years MKD 4.399,00 5.4.3.3 Reissuing of Verba Sign PKI Token 5.4.3.1 1 year MKD 1.499,00 5.4.3.2 2 years MKD 2.599,00 5.4.3.3 3 rears MKD 2.699,00 5.4.4.1 1 year MKD 1.699,00 5.4.4.2 2 years MKD 1.699,00 5.4.4.3 Reissuing of Verba Sign Pro PKI Token 5.4.4.2 2 years MKD 2.799,00 5.4.4.3 Reis reissuing system with Kibs digital certificate MKD 3.899,00 5.4.6 Fee for access to e-banking system with Kibs digital certificate MKD 300,00 5.4.6 Unblocking KIBS digital certificate MKD 300,00 6.1.1 Loro collection orders 6.1.1 Loro collection for res	5.4	KIBS CERTIFICATES (for individuals a	nd legal entities)		
5.4.1.1					
5.4.1.2 2 years	5.4.1.1				MKD 2.799,00
5.4.2. First issuing of Verba Sign Pro PKI Token 5.4.2.1 1 year MKD 3.399,00 5.4.2.2 2 years MKD 4.399,00 5.4.2.3 3 rears MKD 5.399,00 5.4.3.1 1 year MKD 1.499,00 5.4.3.2 2 years MKD 2.599,00 5.4.3.3 3 rears MKD 3.699,00 5.4.4.1 1 year MKD 1.699,00 5.4.4.2 2 years MKD 2.799,00 5.4.4.3 3 rears MKD 3.899,00 5.4.5.5 Fee for access to e-banking system with Kibs digital certificates (for individuals and legal entities) MKD 3.899,00 5.4.6 Unblocking KIBS digital certificate MKD 200,00 5.4.7 Deleting of KIBS digital certificate MKD 300,00 6.1 INDIVIDUALS 6.1.1 Loro collection orders 6.1.1.1 Loro collection for nonresident individuals 0,1% min. MKD 500,00 max. MKD 15,000,00 max. MKD 15,000,00 max. MKD 15,000,00	5.4.1.2				MKD 3.799,00
5.4.2. First issuing of Verba Sign Pro PKI Token 5.4.2.1 1 year MKD 3.399,00 5.4.2.2 2 years MKD 4.399,00 5.4.2.3 3 rears MKD 5.399,00 5.4.3.1 1 year MKD 1.499,00 5.4.3.2 2 years MKD 2.599,00 5.4.3.3 3 rears MKD 3.699,00 5.4.4.1 1 year MKD 1.699,00 5.4.4.2 2 years MKD 2.799,00 5.4.4.3 3 rears MKD 3.899,00 5.4.5.5 Fee for access to e-banking system with Kibs digital certificates (for individuals and legal entities) MKD 3.899,00 5.4.6 Unblocking KIBS digital certificate MKD 200,00 5.4.7 Deleting of KIBS digital certificate MKD 300,00 6.1 INDIVIDUALS 6.1.1 Loro collection orders 6.1.1.1 Loro collection for nonresident individuals 0,1% min. MKD 500,00 max. MKD 15,000,00 max. MKD 15,000,00 max. MKD 15,000,00			•		
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5.4.2.2 2 years MKD 4.399,00 5.4.2.3 3 rears MKD 5.399,00 5.4.3 Reissuing of Verba Sign PKI Token 5.4.3.1 1 year MKD 1.499,00 5.4.3.2 2 years MKD 2.599,00 5.4.3.3 3 rears MKD 3.699,00 5.4.4.1 1 year MKD 1.699,00 5.4.4.2 2 years MKD 2.799,00 5.4.4.3 3 rears MKD 3.899,00 5.4.5 Fee for access to e-banking system with Kibs digital certificate (for individuals and legal entities) MKD 300,00 5.4.6 Unblocking KiBS digital certificate MKD 300,00 5.4.7 Deleting of KiBS digital certificate MKD 500,00 6.1 INDIVIDUALS 6.1.1 Loro collection orders 0,1% min. MKD 500,00 6.1.1.2 Loro collection for nonresident individuals 0,5% min. MKD 800,00 max. MKD 15,000,00 max. MKD 15,000,00	5.4.2.1			MKD 3.399,00	
5.4.2.3 Reissuing of Verba Sign PKI Token 5.4.3.1 1 year MKD 1.499,00 5.4.3.2 2 years MKD 2.599,00 5.4.3.3 3 rears MKD 3.699,00 5.4.4.1 1 year MKD 1.699,00 5.4.4.2 2 years MKD 2.799,00 5.4.4.3 3 rears MKD 2.799,00 5.4.4.5 Fee for access to e-banking system with Kibs digital certificates (for individuals and legal entities) MKD 3.899,00 5.4.6 Unblocking KIBS digital certificate MKD 300,00 5.4.7 Deleting of KIBS digital certificate MKD 300,00 6.1 INDIVIDUALS 6.1.1 Loro collection orders 6.1.1.1 Loro collection for residents individuals 0,1% min. MKD 500,00 max. MKD 15.000,00 6.1.1.2 Loro collection for nonresident individuals 0,5% min. MKD 800,00 max. MKD 15.000,00	5.4.2.2		2 years		
5.4.3.1 1 year MKD 1.499,00 5.4.3.2 2 years MKD 2.599,00 5.4.3.3 3 rears MKD 3.699,00 5.4.4 Reissuing of Verba Sign Pro PKI Token 5.4.4.1 1 year MKD 1.699,00 5.4.2.2 2 years MKD 2.799,00 5.4.3.3 3 rears MKD 3.899,00 5.4.4.2 2 years MKD 3.899,00 5.4.5 Fee for access to e-banking system with Kibs digital certificates (for individuals and legal entities) MKD 200,00 5.4.6 Unblocking KIBS digital certificate MKD 300,00 5.4.7 Deleting of KIBS digital certificate MKD 500,00 6.1 INDIVIDUALS 6.1.1 Loro collection orders 6.1.1.1 Loro collections for residents individuals 0,1% min. MKD 500,00 max. MKD 15.000,00 6.1.1.2 Loro collection for nonresident individuals 0,5% min. MKD 800,00 max. MKD 15.000,00	5.4.2.3		-		MKD 5.399,00
5.4.3.2 2 years MKD 2.599,00 5.4.3.3 3 rears MKD 3.699,00 5.4.4 Reissuing of Verba Sign Pro PKI Token 5.4.4.1 1 year MKD 1.699,00 5.4.4.2 2 years MKD 2.799,00 5.4.4.3 3 rears MKD 3.899,00 5.4.5 Fee for access to e-banking system with Kibs digital certificates (for individuals and legal entities) MKD 200,00 5.4.6 Unblocking KIBS digital certificate MKD 300,00 5.4.7 Deleting of KIBS digital certificate MKD 500,00 6.1 INDIVIDUALS 6.1.1 Loro collection orders 6.1.1.1 Loro collections for residents individuals 0,1% min. MKD 500,00 max. MKD 15.000,00 6.1.1.2 Loro collection for nonresident individuals 0,5% min. MKD 800,00 max. MKD 15.000,00	5.4.3	Reissuing of Verba Sign PKI Token			
5.4.3.3 3 rears MKD 3.699,00 5.4.4 Reissuing of Verba Sign Pro PKI Token 5.4.4.1 1 year MKD 1.699,00 5.4.4.2 2 years MKD 2.799,00 5.4.4.3 3 rears MKD 3.899,00 5.4.5 Fee for access to e-banking system with Kibs digital certificates (for individuals and legal entities) MKD 200,00 5.4.6 Unblocking KIBS digital certificate MKD 300,00 5.4.7 Deleting of KIBS digital certificate MKD 500,00 6.1 INTERNATIONAL PAYMENT OPERATIONS 6.1.1 Loro collection orders 6.1.1.1 Loro collection for residents individuals 0,1% min. MKD 500,00 max. MKD 15.000,00 6.1.1.2 Loro collection for nonresident individuals 0,5% min. MKD 800,00 max. MKD 15.000,00	5.4.3.1		1 year		MKD 1.499,00
5.4.4 Reissuing of Verba Sign Pro PKI Token 5.4.4.1 1 1 year MKD 1.699,00 5.4.4.2 2 years MKD 2.799,00 5.4.4.3 3 rears MKD 3.899,00 5.4.5 Fee for access to e-banking system with Kibs digital certificates (for individuals and legal entities) MKD 200,00 5.4.6 Unblocking KIBS digital certificate MKD 300,00 5.4.7 Deleting of KIBS digital certificate MKD 500,00 6. INTERNATIONAL PAYMENT OPERATIONS 6.1. INDIVIDUALS 6.1.1 Loro collection orders 6.1.1.1 Loro collections for residents individuals	5.4.3.2		2 years		MKD 2.599,00
5.4.4.1 1 year MKD 1.699,00 5.4.4.2 2 years MKD 2.799,00 5.4.4.3 3 rears MKD 3.899,00 5.4.5 Fee for access to e-banking system with Kibs digital certificates (for individuals and legal entities) MKD 200,00 5.4.6 Unblocking KIBS digital certificate MKD 300,00 5.4.7 Deleting of KIBS digital certificate MKD 500,00 6. INTERNATIONAL PAYMENT OPERATIONS 6.1. INDIVIDUALS 6.1.1 Loro collection orders 6.1.1.1 Loro collections for residents individuals 0,1% min. MKD 500,00 max. MKD 15.000,00 6.1.1.2 Loro collection for nonresident individuals 0,5% min. MKD 800,00 max. MKD 15.000,00	5.4.3.3				MKD 3.699,00
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5.4.4.3 3 rears MKD 3.899,00 5.4.5 Fee for access to e-banking system with Kibs digital certificates (for individuals and legal entities) 5.4.6 Unblocking KIBS digital certificate MKD 300,00 5.4.7 Deleting of KIBS digital certificate MKD 500,00 6. INTERNATIONAL PAYMENT OPERATIONS 6.1. INDIVIDUALS 6.1.1 Loro collection orders 6.1.1.1 Loro collections for residents individuals 0,1% min. MKD 500,00 max. MKD 15.000,00 6.1.1.2 Loro collection for nonresident individuals 0,5% min. MKD 800,00 max. MKD 15.000,00	5.4.4.1		1 year		MKD 1.699,00
5.4.5 Fee for access to e-banking system with Kibs digital certificates (for individuals and legal entities) 5.4.6 Unblocking KIBS digital certificate MKD 300,00 5.4.7 Deleting of KIBS digital certificate MKD 500,00 6. INTERNATIONAL PAYMENT OPERATIONS 6.1. INDIVIDUALS 6.1.1 Loro collection orders 6.1.1.1 Loro collections for residents individuals 6.1.1.2 Loro collection for nonresident individuals 6.1.1.2 Loro collection for nonresident individuals 6.1.1.2 Loro collection for nonresident max. MKD 15.000,00	5.4.4.2		2 years		MKD 2.799,00
5.4.6 Unblocking KIBS digital certificate MKD 300,00 5.4.7 Deleting of KIBS digital certificate MKD 500,00 6. INTERNATIONAL PAYMENT OPERATIONS 6.1.1 Loro collection orders 6.1.1.1 Loro collections for residents individuals 6.1.1.2 Loro collection for nonresident individuals 6.1.1.2 Loro collection for nonresident individuals 6.1.1.2 Loro collection for nonresident max. MKD 15.000,00 6.1.1.2 MKD 800,00 6.1.1.2 MKD 800,00 6.1.1.2 MKD 800,00 6.1.1.2 MKD 800,00 6.1.1.2 MKD 15.000,00	5.4.4.3		3 rears		MKD 3.899,00
5.4.7 Deleting of KIBS digital certificate MKD 500,00 6. INTERNATIONAL PAYMENT OPERATIONS 6.1. INDIVIDUALS 6.1.1 Loro collection orders 6.1.1.1 Loro collections for residents individuals 0,1% min. MKD 500,00 max. MKD 15.000,00 6.1.1.2 Loro collection for nonresident individuals 0,5% min. MKD 800,00 max. MKD 15.000,00	5.4.5				MKD 200,00
6. INTERNATIONAL PAYMENT OPERATIONS 6.1. INDIVIDUALS 6.1.1 Loro collection orders 6.1.1.1 Loro collections for residents individuals 6.1.1.2 Loro collection for nonresident individuals 0,1% min. MKD 500,00 max. MKD 15.000,00 0,5% min. MKD 800,00 max. MKD 15.000,00					·
6.1. INDIVIDUALS 6.1.1 Loro collection orders 6.1.1.1 Loro collections for residents individuals 6.1.1.2 Loro collection for nonresident individuals 0,1% min. MKD 500,00 max. MKD 15.000,00 0,5% min. MKD 800,00 max. MKD 15.000,00	5.4.7	Deleting of KIBS digital certificate			MKD 500,00
6.1.1 Loro collection orders 6.1.1.1 Loro collections for residents individuals 6.1.1.2 Loro collection for nonresident individuals 0,1% min. MKD 500,00 max. MKD 15.000,00 0,5% min. MKD 800,00 max. MKD 15.000,00	6.	INTERNATIONAL PAYMENT OPERATION	ONS		
6.1.1.1 Loro collections for residents 0,1% min. MKD 500,00 max. MKD 15.000,00 6.1.1.2 Loro collection for nonresident individuals 0,5% min. MKD 800,00 max. MKD 15.000,00	6.1.	INDIVIDUALS			
6.1.1.1 individuals max. MKD 15.000,00 Loro collection for nonresident individuals 0,5% min. MKD 800,00 max. MKD 15.000,00	6.1.1	Loro collection orders			
6.1.1.2 individuals max. MKD 15.000,00	6.1.1.1				
6.1.2 Nostro payment orders	6.1.1.2				
	6.1.2	Nostro payment orders			

6.1.2.1	from abroad	0.3% min_MI	KD 700.00, max. MKD 30.000.00	
6.1.2.1.1	from the country	0,3% min. MKD 600.00, max. MKD 30.000.00		
0.1.2.1.1	nom the country	0,376 111111. 1VII	000.00, max. wind 30.000.00	
6.1.2.2	from clients of the Bank	0,15% min. M	KD 500.00, max. MKD 30.000.00	
6.2	LEGAL ENTITIES			
6.2.1.	Loro collection orders			
6.2.1.1	Loro collections for residents legal		%, min. MKD 600,00 ax. MKD 15.000,00	
6.2.1.2	Loro collections for nonresidents legal	0,5%, min. MKD 600,00 max. MKD 20.000,00		
6.2.2	Nostro payment orders			
6.2.2.1	abroad	0,3%, min. MK	D 1.000,00, max. MKD 30.000.00	
6.2.2.1.1	in the country	0,3%, min. MI	KD 900,00, max. MKD 30.000.00	
6.3	DOCUMENTED ENCASHMENTS			
6.3.1	Loro encashment			
6.3.1.1	reviewing and sending documents on collection	0,3	% min. MKD 1.000,00	
6.3.1.2	Courier service charge for sending documents abroad		real charge + VAT	
6.3.2	Nostro enashment			
6.3.2.1	sight payment notification	0,3% min. MKD 1.0	00,00 + SWIFT expenses MKD 300,00	
6.4	OTHER FOREIGN PAYMENT OPERATI	•		
6.4.1	Conversion (only for non-residents)	0,5% mean exchange rate min. MKD 600.00		
6.4.2	FX savings book balancing		MKD 100.00	
6.4.3	Amendments of payment orders		MKD 1.000,00	
6.4.4	Report for PRO (Tax Authority) - on a monthly basis*	MKD 150,00 for MKD/FX account, maximum MKD 300,00 per report		oort
6.4.5	A charge for nostro remitances with the 'OUR' option	0,20%, min. MKD 1.20	00,00, max. MKD 5.000.00	In advance
6.4.6	Payments to USA without BIC code		1.000,00 mkd	
7.0	FAST MONEY TRANSFER - MONEY GR	RAM*		
	From	То		Fee
	€0,01	€100,00		€6,50
	€100,01	€200,00		€9,00
	€200,01	€300,00		€11,00
7.1.	€300,01	€500,00		€12,50
7.1.	£500.04	£7E0.00		£17 00
	€500,01 €750.01	€750,00 €1,000,00		€17,00 €19,50
	€750,01	€1.000,00		€19,50
				€19,50 €25,50
	€750,01 €1.000,01	€1.000,00 €1.500,00		€19,50
	€750,01 €1.000,01 €1.500,01	€1.000,00 €1.500,00 €2.000,00		€19,50 €25,50 €30,00
	€750,01 €1.000,01 €1.500,01 €2.000,01	€1.000,00 €1.500,00 €2.000,00 €2.500,00		€19,50 €25,50 €30,00 €37,00
7.0	€750,01 €1.000,01 €1.500,01 €2.000,01 From	€1.000,00 €1.500,00 €2.000,00 €2.500,00 To		€19,50 €25,50 €30,00 €37,00 Fee
7.2.	€750,01 €1.000,01 €1.500,01 €2.000,01 From €0,01	€1.000,00 €1.500,00 €2.000,00 €2.500,00 To		€19,50 €25,50 €30,00 €37,00 Fee €5,00
7.2.	€750,01 €1.000,01 €1.500,01 €2.000,01 From €0,01 €100,01	€1.000,00 €1.500,00 €2.000,00 €2.500,00 To €100,00 €200,00		€19,50 €25,50 €30,00 €37,00 Fee €5,00 €9,00

on fast money transfer in RM shall not exceed the amount of EUR/USD 5.000,00 daily per individual physical person
**Commission for the fast money transfer service shall be charged exclusively in MKD
**** Fees from item 7.2. are valid starting from 11.02.2020 and are valid only when sent money to the following countries: Serbia, Slovenia, Croatia, Bosnia and Herzegovina, Kosovo, Albania, Romania, Bulgaria and Montenegro.

8.	BANKING GUARANTEES	
	FX GUARANTEES	
8.1.	NOSTRO GUARANTEES AND SBDC, IS	SUED BY THE BANK
8.1.1	Issuance of unconfirmed guarantee and SBDC with MKD or FX currency as collateral	0,3% quarterly min. MKD 3.000,00 + SWIFT expense-MKD 700,00
8.1.2	Issuance of unconfirmed guarantee with foreign Bank counter guarantee as collateral	0,6% quarterly min. MKD.3.000,00 + SWIFT expense - MKD 700,00
8.1.3	Issuance of unconfirmed guarantee with domestic bank guarantee as collateral	0,6% quarterly min. MKD 3.000,00 + SWIFT expense - MKD 700,00
8.1.4	Issuance of unconfirmed guarantee and SBDC with other collateral (mortgage, draft)	1,2% quarterly min. MKD 3.000,00 + SWIFT expense-MKD 700,00
8.1.5	Issuance of confirmed guarantee and SBI	OC .
8.1.5.1	with MKD or FX currency as collateral	0,6% quarterly min. MKD 3.000,00 + SWIFT expense - MKD 700,00
8.1.5.2	with other collateral (mortgage, draft)	1,5% quarterly min. MKD 5.000,00 + SWIFT expense - MKD 700,00 + real expence from other bank
8.1.6	Amendment of guarantee and SBDC conditions	MKD 1.000,00 + SWIFT expense - MKD 500,00
8.1.7	Checking up documents under guarantee and SBDC	0,3% of the value of the documents min. MKD 2.500,00
8.1.8	Creation of guarantee (emergency cases) – additional fee (emergency cases mean a request for a financial service that was received in the bank on a certain date no later than 12:00 and was processed by the bank on the same date and handed over to the requester on the financial date)	MKD 1.500,00
8.2.	LORO GUARANTIES AND SBDC	
8.2.1	Notification without our confirmation	0,1% min. MKD 2.000,00 max. MKD 30.000,00
8.2.2.	Amendments of the terms	MKD 3.000,00 + SWIFT expense - MKD 500,00
8.2.3	Demanding payment under guarantee	MKD 3.000,00 + SWIFT expense - MKD 500,00
8.2.4	Transfer of loro guarantee to other domestic bank	0,1% min. MKD 3.000,00 Max. MKD 30.000,00
8.2.5	Forwarding messages by LG from / to other banks	MKD 2.000,00

Commissions shall be collected quarterly and in advance. The commission for the last quarter shall be calculated and collected on a monthly basis. If the validity

in the last quarter is within the fifth calendar day of the month, commission for the current month shall not be charged. If the validity is after the sixth day of the month

and onward, commission shall be charged for the whole month.

In case the guarantee is not accepted by the beneficiary and is returned as null and void, the collected commission shall not be refunded

^{*} Payments based on fast money transfer from RM shall not exceed the amount of EUR 2.500 per month per individual physical person, and the payments based

	MKD GUARANTEES		
8.3	Issuing a performance guarantee for participating in a tender		
8.3.1	with a cash deposit and a bank gurantee	0,2% monthly, in advance min. MKD 3.000,00	
8.3.2	with other kind of collateral (mortgage, draft, crossed cheque, company guarantee, etc.)	0,3% monthly, in advance min. MKD 3.000,00	
8.4	Issuing other performance guarantees		
8.4.1	with a cash deposit and a bank guarantee	0,2% monthly, in advance min. MKD 3.000,00	
8.4.2	with other kind of collateral (mortgage, draft, crossed cheque, company guarantee, etc.)	0,35% monthly, in advance min. MKD 3.000,00	
8.5	Issuing payment and advance guarant	ee	
8.5.1	with a cash deposit and a bank guarantee	0,2% monthly, in advance min. MKD 3.300,00	
8.5.2	with a mortgage	0,35% месечно, однапред min. MKD 3.000,00	
8.5.3	with other kind of security (draft, crossed cheque, company guarantee, etc.)	0,4% monthly, in advance min. MKD 3.000,00	
8.6	Customs guarantee		
8.6.1	with a cash deposit and a bank guarantee	0,2% monthly, in advance min. MKD 3.000,00	
8.6.2	with other kind of collateral (mortgage, draft, crossed cheque, company guarantee, etc.)	0,3% monthly, in advance min. MKD 3.000,00	
8.7	Amendments to the conditions of guarantees	MKD 1.600,00	
8.8	- Creation of guarantee (emergency cases) – additional fee (emergency cases mean a request for a financial service that was received in the bank on a certain date no later than 12:00 and was processed by the bank on the same date and handed over to the requester on the financial date)	MKD 1.500,00	

Commissions and fees for customs guarantees shall be calculated for the period until the customs procedure may start plus three months

i.e. up to the end date of the guarantee validity.

If the Bank issues a new customs guarantee also guaranteeing the obligations from the previous one, additional commission shall not be calculated for the already issued guarantee for the period following that date (period for which commission would be calculated unless new customs guarantee is issued).

Commission shall be charged for three months in advance, for guarantees with validity longer than 3 months.

The minimum commission on guarantees of MKD 2,500 is collected as a single payment and refers to the total validity period of the guarantee.

The validity period of the guarantee which continues in the subsequent month without charging commission is 5 days.

9.	DOCUMENTED D/Cs	
9.1.	NOSTRO D/C's - ISSUED BY THE BANK	
9.1.1	Issuance of unconfirmed D/C's with FX currency or MKD collateral / Letter of Guarantee	0.3% quarterly min MKD 2.000,00 + SWIFT expenses MKD 700,00
9.1.2	Issuance of unconfirmed D/C's with bank guarantee, mortgage, draft or other instrument as collateral	1.2% quarterly min MKD 2.000,00 + SWIFT expenses MKD 700,00
9.1.3	Issuance of confirmed D/C's with FX currency or MKD collateral / Letter of Guarantee	0.6% quarterly min MKD 2.000,00 + SWIFT expenses MKD 700,00
9.1.4	Issuance of confirmed D/C's with bank guarantee, mortgage, draft or other instrument as collateral	1.5% quarterly min MKD 2.500,00 + SWIFT expenses MKD 700,00
9.1.5	Amendment of D/C terms	MKD 500,00 + SWIFT expenses MKD 500,00
9.1.6	Commission for keeping D/C records with deferred payment over 90 days	50% of the regular commission for each following quarter
9.1.7	Preparing draft D/C / guarantee in advance (in case of realization it is reducted from the amount of commission)	MKD 1.000,00
9.2.	LORO/ D/C's, OPENED WITH SILK ROA	AD BANK FROM OTHER BANKS
9.2.1	Notification without any obligation on our part	0.1% min MKD 1.000,00 - max MKD 30.000,00
9.2.2	Notification adding our confirmation	1% min MKD 5.000,00 - max MKD 50.000,00
9.2.3	Transfer of D/C to second beneficiary without our confirmation	0.3% min MKD 1.000,00 - max MKD 30.000,00 +SWIFT expenses MKD 700,00
9.2.4	Transfer of D/C to second beneficiary adding our confirmation	1% min MKD 5.000,00 - max MKD 50.000,00 + SWIFT expenses MKD 700.00
9.2.5	Advice of L/C to other bank	0,2 % min MKD 2.000,00 - max MKD 30.000,00 +SWIFT expenses MKD 700,00
9.2.6	Collection for inflow upon loro L/C (according to the regular tariff for foreign FX inflows)	0,09%, min. 600,00 MKD - max. 10.000,00 MKD
9.2.7	Review of documents	0.2% of documents value min MKD 1.500,00 max. MKD 50,000
9.2.8	Amendment of D/C terms	MKD 500,00+SWIFT expenses MKD 500,00
9.2.9	Courier service charge for sending documents abroad	real charge + VAT
9.2.10	Forwarding messages upon LG from / to other banks	2.000,00 MKD

Commissions are collected quarterly and in advance. The commission for the last quarter is calculated and collected on a monthly basis. If the validity in the last quarter is within the fifth calendar day of the month, commission for the current month will not be charged. If the validity is after the sixth day of the month and onward, commission is charged for the whole month.

The total commission is collected in advance, if the D/C is not completely used /regardless of the reasons/, the commission is not refunded. In case of urgent issuance of D/C, the commissions and charges will be collected pursuant to agreement

10.	CREDIT ARRANGEMENTS FOR INDIVIDUALS		
10.1	FEE FOR APPLICATION REVIEWING AND PROCESSING (HANDLING CHARGES)		
10.1.1	Non-purpose consumer loans*	MKD 600 00 gingle poyment	
10.1.2	Purpose consumer loans*	MKD 600,00 single payment	
10.1.3	Consumer loans with cash collateral	MKD 300,00 single payment	
10.1.4	Non-purpose consumer loans EASY	MKD 450,00 single payment	
10.1.5	Housing and mortgage loans		
10.1.6	Framework revolving loans (commission on specific loan)	MKD 800,00 single payment	
10.1.7	Car loans*		
10.1.8	Subsidized Housing Loan	MKD 500,00 single payment	
10.1.9	Banking guarantee for physical person	MKD 800,00 single payment	
10.1.10	Fee for online application	MKD 200,00 single payment	

No fee for considering and processing an application - manipulative costs, shall be charged for all Car and Consumer loan products which will be sold by alternative sales channel of the Bank.

10.2	COMMISSION FOR LOAN ADMINISTRATION		
10.2.1	Non-purpose consumer loans	from 1,50% to 2% from the approved ammount in a single payment	
10.2.2	Purpose consumer loans		
10.2.3	Housing and mortgage loans		
10.2.4	Framework revolving loans (commission on specific loan)	from 1,00% to 2,00% from the approved ammount in a single payment	
10.2.5	Car loans		
10.2.6	Subsidized Housing Loan	1%	
10.2.7	Banking guarantee for a individual	2,00% from the approved ammount in a single payment, minimum MKD 3.000,00	
10.2.8	Loan restructuring	free of charge	
10.2.9	Commission for immediate processing of a consumer loan with a deposit	1.0% from the approved ammount in a single payment	
10.3	LOAN PREPAYMENT COMMISSION		
10.3.1	Non-purpose consumer loans	0% on the prepaid amount	
10.3.2	Purpose consumer loans	0% on the prepaid amount	

r			
40.2.2	Consumer mortgage loans	0% on the prepaid amount, if the repayment is with own funds	
10.3.3		3% on the prepaid amount, if the loan is refinanced	
10.3.4 Housi	Housing loans	0% of the repaid amount, if the repayment is with own funds	
10.5.4	Housing loans	5% of the repaid amount, if the loan is refinanced	
10.3.5.	Framework revolving loans	3% on the prepaid amount	
10.3.6	Car loans	0% on the prepaid amount	
10.3.7	Subsidized Housing Loan	0% if repayment is with own funds 3% of the amount that is prematurely repaid if the loan is refinanced with a loan from bank	
10.4	OTHER COMMISSIONS / FEES		
10.4.1	Preparation of amortization plan at client's request	MKD 200,00 per amortization plan	
10.4.2	Statement for debt per credit, credit card or overdraft	MKD 500,00	
10.4.3	Consent for registering next rank mortgage	MKD 600,00	
10.4.4	Statement for releasing mortgage and pledge	MKD 400,00	
10.4.5.	Fee for processing a loan application for changing loan conditions (interest rates) for housing loans at the client	2.5 % from outstanding balance, one-time, max 100.000 MKD, for change of interest rate from fixed/variable to new fixed loan repayment period	
	request (before conducting the approved application)	0.5 % from outstanding balance, one-time, max 50.000 MKD, to change the interest rate in a variable loan repayment period	
10.4.6	Fee for sending warning letters for delay to customers (per loan account)	1-30 days, without fee 30-59 days – MKD 150,00 30-90 days – MKD 300,00 Over 90 days – MKD 600,00	
10.4.7	Request for changing the limit of ovedraft	MKD 200,00	
10.4.9	Debt confirmation after credit exposure when refinancing from another bank	MKD 1.000,00	
10.4.10	Consent to write a mortgage of the next order when refinancing from another bank	MKD 1.000,00	
10.4.11	Consent to register a mortgage of the next order for legal entities during project financing from the bank	MKD 800,00	
10.4.12	Consent for purchasing mortgaged property in the bank	MKD 800,00	
10.4.13	Mortgage release statement and refinancing pledge from another bank Mortgage release statement and	MKD 1.000,00	
10.4.14.	pledge for legal entities during project financing from the bank	MKD 800,00	
10.4.15	Consents for other needs	MKD 800,00	
11.	CREDIT ARRANGEMENTS FOR LEGAL	LENTITIES	
11.1	COMMISSION FOR REVIEWING CRED	T APPLICATION	
11.1.1	Commission for processing a credit application	free of charge except for clients that have been declined once in the last 12 months - MKD 2.000,00	
11.1.2	Commission for processing an application for a bank guarantee	free of charge except for clients that have been declined once in the last 12 months - MKD 2.000,00	
11.1.3	Commission for keeping credit file for approved working capital credit up to 1 year	1% as a single payment during credit approval	

	T	,
11.1.4	Commission for keeping a credit file for approved working capital credit over 1 year	1,25 % as a single payment during credit approval
11.1.5	Commission for keeping credit file for credit approved for supply of fixed assets (deadline longer than 1 year)	1,25% as a single payment during credit approval
11.1.6	Commission for keeping a credit file for approved revolving credit-limit for working capital L/Cs and L/Gs	0,125 % monthly, in advance, for the whole tenor and on amount of the approved limit
11.1.7	Commission for premature termination of revolving credit-limit for working capital, L/Cs and L/Gs (in order to transfer it to another bank)	3% as a single payment, calculated according to the used amount from the limit
11.1.8	Commission for processing and preparing new analysis for extension of credit tenor	1,25 % as a single payment during the extension
11.1.9	Commission for processing, preparing new analysis, keeping credit files when a credit is being restructured	1,25% as a single payment, during the restructuring
11.1.10	Commission for processing credit application for changing the security, at the request of the client	0,5% from the credit exposure, min. 3.000 MKD max 10.000 MKD
11.1.11	Comission for administration of loan with tenor over 1 year	0.2% annually of the outstanding balance of the loan, min. MKD 3.000 max MKD 40.000,
11.2	COMMISSION FOR CREDIT PREPAYM	FNT
11.2.1	Commission of early repayment of instalment loans with tenor of more than 1 year for refinancing from another bank	5% of the prepaid amount
11.3	WRITTEN WARNING	
11.3.1	Warning letter for delayed payment of mature obligation over 30 days (per laon account)	MKD 500,00
11.3.2.	Warning letter for delayed payment of mature obligation over 60 days (per loan account)	MKD 800,00
12	CREDIT CARDS - AMERICAN EXPRES	S AND VISA CLASSIC
12.1	Main card fee membership	
12.1.1.	AMEX Green	MKD 1,500,00 yearly
12.1.1.1	The membership fee for the main card and all additional cards for the first year and for each following year for funds spent and repaid in trade: Amex Green: - For approved credit limit <mkd (spent="" -="" 30,000.00="" 40,000.00="" abroad,="" and="" annual="" approved="" country="" credit="" for="" funds="" in="" including="" internet="" limit="" min.="" mkd="" of="" repaid="" the="" trade="" transactions)="" turnover=""> MKD 30,000.00 to ≤ MKD 60,000.00 and annual turnover (spent and repaid</mkd>	Free of charge
İ	funds in trade in the country and	

	abroad, including internet transactions) of min. MKD 70,000.00 - For approved credit limit> MKD 60,000.00 and annual turnover (spent and repaid funds in trade in the country and abroad, including internet transactions) of min. MKD 90,000.00		
12.1.2	AMEX Gold	MKD 2.500	0,00 yearly
		annual membership fee in full (salary recipients in SRB, retirees)	MKD 800,00,00
12.1.3	VISA CLASSIC	annual membership fee in 12 installments(salary recipients in SRB, retirees)	MKD 900,00 (75,00 monthly)
		annual membership fee in full (non- salary recipients in SRB)	MKD 1.200,00
		annual membership fee in 12 installments(non-salary recipients in SRB)	MKD 1.440,00 (75,00 monthly)
12.1.3	Membership fee for first/second add-on card		
12.1.3.1	AMEX Green	MKD 750	,00 yearly
12.1.3.2	AMEX Gold	MKD 1.250	0,00 yearly
		annual membership fee in full (salary recipients in SRB, retirees)	MKD 400,00,00
12.1.3.3	VISA CLASSIC	annual membership fee in 12 installments(salary recipients in SRB, retirees)	MKD 600,00,00 (50,00 monthly)
		annual membership fee in full (non- salary recipients in SRB)	MKD 720,00
		annual membership fee in 12 installments(non-salary recipients in SRB)	MKD 900,00 (75,00 monthly)
12.2	Cash withdrawals from ATMs of Silk Road Bank AD Skopje	2% or min. MKD 3% or min. MKD 25	
12.3	Cash withdrawals from ATMs of other domestic banks	2% or min. MKD 3% or min. MKD 25	
		3% or min. MKD	150,00 -Amex
12.4	Cash withdrawals from ATMs abroad	3,5% min. MKD 300	0,00 – Visa Classic
	Cash withdrawal from a credit card at a	3,5% or min. MKD 300,00 – Amex 3% or min. MKD 200,00 - Visa	
12.5	branch office / transfer of cash from a		
	credit card to a customer's payment		7 200,00° vida
	account at the customer's request		
12.6	Cards deposits	Free of charge A	Amex/Visa Classic
12.7	Re-issuance of lost, stolen, damaged cards / data change	MKD 500,00 A	
12.8	Re-issuance of PIN code	MKD 200,00 A	mex/Visa Classic
12. 9	Confirmation of financial condition of AMEX and VISA Classic card (for SRB employees)	Free of charge Amex/Visa Classic	
12. 10	Confirmation for closed AMEX and VISA Classic credit card(at the request of the client)	500.00 MKD A	mex/Visa Classic

12. 11	Reminder cost for overdue and unpaid credit card liabilities over 30 days	300.00 MKD - Amex/Visa Classic
12.12	Reminder cost of 1-29 days late payment	100,00 MKD - Amex/Visa Classic
12. 13	Cost of submitting monthly reports for AMEX and VISA Classic credit cards by mail	30.00 MKD Amex/Visa Classic
12.14	Cost of submitting monthly reports for AMEX and VISA Classic credit cards electronic (by email)	Free of charge - Amex/Visa Classic
12. 15	Request for change of credit limit	300,00 MKD – Amex 200,00 MKD - Visa
12. 16	Credit card cash transfer to customer transaction account at customer request	150.00 MKD -Амех
12. 17	Immediate credit card payment. Possibility to use funds in trade / ATM immediately after the payment (regularly after 19:00)	150.00 MKD -Amex
12. 18	Card unblocking	200,00 MKD – Amex 200,00,00 MKD –Visa Classic
12. 19	Card / Credit account statement at the request of the client (for previous period)	150.00 MKD-Amex/- 200.00 MKD VisaClassic
12. 20	Request for issuance of a new card before expiration	150.00 MKD -Amex
12. 21	Credit card closing request (at customer request)	400.00 MKD – Amex/Visa Classic
12. 22	Cost for untimely cancellation of a card (2 months before the expiration of the contract)	500.00 MKD –Amex/Visa Classic
12. 23	False transaction dispute	1.500,00 MKD – Amex/Visa Classic
13	DEBIT CARD (VISA AND AMERICAN EXPRESS)	
	Basic card membership fee :	
13.1	-VISA (maintenance and servicing)	- 150,00 MKD
	- AMEX	No fee
	Cash withdrawal from ATMs of Silk Road Bank Skopje :	
13. 2	- debit cards linked to an account in MKD	No fee
	- debit cards linked to an account in €	0 ,5% or min. 250,00 MKD
13 .3	Cash withdrawal at ATMs of other banks in the country :	

	- VISA	3% min. 200,00 MKD -
	-AMEX	Free at the NLB ATMs
13 .4	Cash withdrawal at ATMs of other banks abroad	- 3% + 200,00 MKD
13. 5	Cash withdrawal at the counters of other banks in the country	3% + 250,00 MKD
13. 6	Cash withdrawal at the counters of other banks abroad	3% + 250,00 MKD
13.7	Reissue of lost, stolen, damaged / changed data, card	300.00 MKD 500.00 MKD
	-AMEX	
13. 8	Reissue of PIN code	200.00 MKD
13. 9	Change of daily limits on debit cards	- 200,00 MKD
13.10	False transaction dispute	-1500,00 MKD
13.1 1	Card unblocking	200.00 MKD
13.1 2	Request for issuance of a new card before expiration	150.00 MKD
13 .13	Compensation for urgent production of Visa card / Pin (24 hours)	500.00 MKD
13 .14	Checking the balance of the ATM debit card account (ATM), after 3 free checks on the account during one month	20.00 MKD
13.15	Compensation for making a basic card (Visa / Ameh) for non-recipients of salary / pension in Silk Road Bank AD Skopje (except for students and recipients of social assistance)	200 , 00 MKD
13.16	Visa/Amex debit card closing fee	200,00 MKD
13.17	Immediate issuance of a Visa card (24 hours)	500,00 MKD
14.	VISA CONSUMER CARD	
14.1	Individuals	
14 .1.1	Residents	
14.1.1.1.	Cost of issuing a card	200.00 MKD
14.1.1.2	Replenishment cost	100,00 MKD

14.1.1.3	Cash withdrawal cost	
	at Silk Road Bank ATMs	no
	Mr. and other ATMs	3% min.200 MKD
14.1.2	Non-residents	
14.1.2.1	Cost of issuing the card	
	For amounts of 100-1000 euros	50 euros
	For amounts of 1001-5000 euros	100 euros
	For amounts of 5001-9000 euros	200 euros
14.1.2.2	Replenishment cost	2.5% of the amount
14.1.2.3	Cash withdrawal cost	
	at Silk Road Bank ATMs	2.5%, min.5 euros
	Mr. and other ATMs	5%. min.10 euros
14.1.2.4	Cost of POS terminal	0.5% of the transaction amount
14.2	Legal entities	
14.2.1	Residents	
14.2.1.1	Cost of issuing a card	500.00 MKD
14.2.1.2	Replenishment cost	30,00 MKD (pp30) 10,00 MKD(electronic banking)
14.2.1.3	Cash withdrawal cost	
	at Silk Road Bank ATMs	2.0% min. 150 MKD
	Mr. and other ATMs	3% min.200 , 00 MKD
14.2.2	Non-residents	
14.2.2.1	Cost of issuing a card	
	For amounts of 100-1000 euros	50 euros
	For amounts of 1001-5000 euros	100 euros
	For amounts of 5001-10000 euros	200 euros

	For amounts from 10001-24000 euros	300 euros
14.2.2.2	Card recharge fee	2.5% of the amount
14.2.2.3	Cash withdrawal cost	
	at Silk Road Bank ATMs	2.5%, min.5 euros
	Mr. and other ATMs	5%, min.10 euros
14.2.2.4	Cost of POS terminal	0.5% of the transaction amount
14.3	Card reprint (damage, data change, stolen)	300 , 00 MKD
14.4	Reprint the pin code	200 , 00 MKD
14.5	Change of daily limit	200 , 00 MKD
14 .6	False transaction dispute	1.800,00 MKD
14.7	Urgent card / pin making	500 , 00 MKD
14.8	COBRANDED VISA CARDS SN	
14.8.1	Issuance fee	1.490,00 MKD
14.8.2	Cash withdrawal fee on ATMs of Silk Road Bank	2% min. 150,00 MKD
14.8.3	Cash withdrawal on other ATMs in the country	2%, min. 200,00 MKD
14.8.4	Cash withdrawal on ATMs of other banks abroad	3% min. 120,00 MKD
14.8.5	Fee on POS terminal	Free of charge
14.8.6	Reissuance of stolen, lost, damaged card/change of data	1.490,00 MKD
14.8.7	Reprinting/reissuing PIN	490,00 MKD
14.8.8	Change of daily limit	Free of charge
14.8.9	False transaction dispute	800,00 MKD
14.8.10	Deblocking of card	490,00 MKD
14.8.11	Request for issuance of new card before expiration date	490,00 MKD
14.8.12	Submission of card upon client request	490,00 MKD
14.8.13	Submission of transaction balance exctract upon client request	490,00 MKD

14.8.14	Copy of other related documents with the card/contract	490,00 MKD
14.8.15	Confirmation letter for card ownership on Memorandum with stamp	490,00 MKD
14.9	COBRANDED VISA CARDS BS	
14.9.1	Issuance fee	1.500,00 MKD
14.9.2	Cash withdrawal fee on ATMs of Silk Road Bank	3% min. 300,00 MKD
14.9.3	Cash withdrawal on other ATMs in the country	2%, min. 300,00 MKD
14.9.4	Cash withdrawal on ATMs of other banks abroad	3% min. 300,00 MKD
14.9.5	Cash withdrawal in Silk Road branch desk	3% min 300,00 MKD
14.9.6	Fee on POS terminal	Free of charge
14.9.7	Reissuance of stolen, lost, damaged card/change of data	1.500,00 MKD
14.9.8	Reprinting/reissuing PIN	800,00 MKD
14.9.9	Change of daily limit	Free of charge
14.9.10	False transaction dispute domestic transaction/international transaction	1300,00 mkd/ 100 euros
14.9.11	Deblocking of card	600,00 MKD
14.9.12	Request for issuance of new card before expiration date	1500,00 MKD
14.9.13	Submission of card upon client request	500,00 MKD
14.9.14	Submission of transaction balance exctract upon client request	600,00 MKD
14.9.15	Copy of other related documents with the card/contract	600,00 MKD
14.9.16	Confirmation letter for card ownership on Memorandum with stamp	600,00 MKD
15.	DEPOSIT OPERATIONS OF INDIVIDUAL	S
15.1.	SAVING BETS	
15.1.1	First withdrawal of funds from Open Savings in the current month	Free of charge
15.1.2	Any subsequent withdrawal of funds from Open Savings in the current month	MKD 150.00 per transaction
16.	SECURITIES TRANSACTIONS	
	Purchase and sale of continuous	
16 .1	government securities issued by the Ministry of Finance for legal entities and individuals	0.12% of the transaction value or min. 300,00 MKD

17 .1.	RENT SAFETY RESIDENTS	
17 .1.1	small with dimensions 7.80x25.50x61.10	2.500,00 per year + VAT
17 .1.2	medium with dimensions 13,10x25,50x61.10 *	3.500,00 per year + VAT
17 .1.3	large with dimensions 26.50x25.50x61.10 *	4.500,00 per year + VAT
18	OTHER SERVICES	
18 .1	Service for filling in ND forms for which the client will report to the NBRM	For the first registration of a credit application 3,000.00 MKD + VAT For each change 1,500.00 MKD + VAT
18 .2	Issuance of cumulative annual turnover	50.00 MKD per p.
18 .3	Issuance of receipts at the request of the client	500,00 MKD per confirmation + VAT
18 .4	Initiating a collection procedure by court	actual costs
18.5	Execution of court and other executive dec	isions
18 .5.1	for amounts up to 100,000.00 MKD	1,000.00 MKD
18 .5.2	for amounts up to 100,001.00 MKD up to 500,000.00 MKD	1,500.00 MKD
18 .5.3	for amounts over MKD 500,001.00	2,000.00 MKD
18 .6	Replacement of safe lock	100.00 EUR + VAT per day. middle exchange equivalent + actual costs of change
18 .7	Photocopying documents and other things over 10 sheets	min.50.00 MKD or 2.50 MKD per sheet
18 .8	Commission for performed real estate app	raisal
	subsidized housing loan (from an internal appraiser)	not more than MKD 2,000.00
	o become loans	According to the Rulebook on the manner of calculating the reward for work performed and the compensation for the realistically necessary costs for performing real estate appraisal
18 .9	Issuance of current status from the Central Register	256.00 MKD
18.10	Issuing its own report from the Macedonian Credit Bureau - individuals	350.00 MKD
18.11	Issuing its own report from the Macedonian Credit Bureau - individuals	650.00 MKD

19.	TRANSITIONAL AND FINAL PROVISIONS
19 .1	For cash payment of amounts over 10,000.00 EUR or MKD equivalent, prior notice of payment of at least 1 day is mandatory. The announcement is not valid for payment of time deposits on the due date.
19 .2	The bank may charge the clients an additional amount of commission for reviewing the loan application for consultations, analyzes, expertise, estimates and actual costs related to the credit arrangement and the assessment of collateral.
19 .3	For the services performed by the Bank for foreign correspondents, the fees are calculated in foreign currency according to the valid tariff for the services of foreign correspondents.
19 .4	The Supervisory Board delegates the competence for regulating the fee tariff for the services performed by Silk Road Bank AD Skopje to the Board of Directors of the Bank.
19 .5	This tariff comes into force on 24.02.2023 year. With the entry into force of this tariff, the tariff adopted on 31.12.2022 ceases to be valid (for individuals) With the entry into force of this tariff, the tariff adopted on 03.05.2022 ceases to be valid (for legal entities)

Management Board of Silk Road Bank AD Skopje