

Request for the exercising of the rights of a subject of personal data

1. Contact data of the Applicant

Name: _____

Surname: _____

Home address: _____

Phone: _____

E-mail address: _____

2. Proof of identity

Please attach a copy/scan of an identification document that contains a photograph of the applicant with the Request. It will only be used for your identification and will be destroyed after finishing of the procedure.

The Bank will not be able to respond to your request if we are unable to identify you.

3. What rights are you claiming?

According to the Personal Data Protection Law, I request:

- Right of access – confirmation from the Bank whether my personal data is being processed and if they are processed, access to the information provided in accordance with Article 19 of the law on Protection of Personal Data
- Right to rectification - correction of incorrect personal data processed by the Bank (Article 20)
- Right to erasure ("right to be forgotten") – I request that the Bank erase my personal data that are processed (Article 21)
- Right to restriction of processing (Article 22)
- Right to data portability (Article 24)
- The right to object to the processing of personal data (Article 25), including objection against automated individual decisions - making (Article 26)

Detailed description of the request*

*Please provide as much detail as possible about your Request in the space below (example, for which personal data is in question, in which time period was the processing that interests you, type of document, etc.). If necessary, we will contact you further. We will answer yours request, after we have confirmed your identity and have all the necessary information to process the request, but not longer than 30 days from the day of submission, except in exceptional cases situations, for which you will be further notified.

4. Signature and Declaration of Truth

I, the undersigned, declare under full criminal, material and moral responsibility that the data specified in the Request are true and I am the person who is the Requester and signatory to the Request.

I fully understand that the Bank must verify my identity before responding to the request and can contact me for further clarifications. I am informed that the Bank will provide the requested information without compensation except in the case where the Requests are manifestly unfounded or excessive, especially if the same requests are repeated. In these cases, the Bank will either refuse to act on the Request or will charge a fee having them considering the scope, complexity and time required to provide the information or the processing of the Request, for which you will be notified accordingly.

Signature of the subject _____

Place: _____ Date: _____

**The request should be submitted to the branch office of Silk Road Bank AD Skopje or by email to the following address :

privacy@silkroadbank.com.mk

In addition to the above legal rights, the subjects of personal data also have the right to submit Request for determination of violation of the right of the personal data protection to the Agency for the protection of personal data (for more information, see <https://www.dzlp.mk/mk/prizlnlp>).